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1. Useful Information

1.1 Room Operation

Air-conditioning

Balcony door or window must be closed for air condition operation.

Card - Key

For room door and main door. You should always keep it when you go out of your room or the hotel.

Check out time

12:00 noon, the latest.

Food in the room

The preparation or import of food in the room is strictly prohibited. The odors bother the adjoining rooms as well as the next clients. We will charge room cleaning and possible financial losses, in case of food traces or smell detection in the room.

Room visits

Only 1 person is allowed and only for 30 min. Visits are strictly forbidden from 23:00 to 09:00. For room visits that last more than 30 min, or after 23:00, or in case that hotel equipment is used (like bed, towels, shower, etc), there is always extra charge, not less than 15 euro. Visitor always leaves id at reception.

Smoking in the room

Strictly prohibited to all internal hotel areas. This is a non-smoking hotel.

We will charge for cleaning, and any possible financial losses, in case of traces of smoke or smoking smell detected in the room.

TV – Channels

In order to switch the appearing channels from local to satellite or vice versa, please use the following steps:

GREEK ↔ SATELITE
<ol style="list-style-type: none">1. INPUT button2. Programme Mode button (orange button)3. Select Antenna (Greek) or Cable (Satellite)4. OK button5. Select OK (down side of menu)6. OK button

1.2 Facilities

Breakfast

From 07:30 – 11:00. It can also be provided earlier or later, on request.

You may have breakfast by filling out the breakfast form and give it to the reception the day before. You can enjoy a fresh breakfast in our café, at the garden or even in your room.

Computer - Business Center

Use computer, wired Internet, Printer, Fax and Scanner. User name : Hotel-Client. No password.

Tablets

We can provide you with three tablets, for room use, on request. Please ask reception about the cost.

WiFi – Internet

Access at all hotel areas. WiFi key : !KOS102%GIA103*

Dry cleaning /washing /ironing service

Please ask reception

Room cleaning

Every day, provided you deliver it before 13:00.

Pillows

We can provide a different kind of pillow, in case you prefer, for greater comfort.

Reception service hours

Up to 21:30. Later there is just a nightporter.

Room service

From 07:30 – 15:30 and 19:00-23:00

Safe Box

There is a safe box in each room. In case you have really valuable objects with you, much money etc, you may secure it at the Reception Safe – Box. The Hotel is burden with no responsibility for losses in the room, room safe box included.

Security cameras

There are cameras at all public hotel areas for security reasons.

Towels – Environment

For environmental reasons we avoid unnecessarily washing of towels. Please leave at the floor only towels that really need washing and replacement.

1.3 Communication

Communication with Reception

Dial 5 at the room telephone device.

Emergency Communication with nightporter

Emergency contact with the nightporter after 23:00:

- Dial 5 from your room phone device
- Press the red button at the reception
- Press the electronic bell from the main entrance phone device.

Room telephone

In case you want to use room telephone for outgoing calls, please ask reception.

To contact reception please call 5.

1.4 Transportation

Airport

The airport is out of Rhodes town. Best to come or go with a taxi, at about 20 minutes.

Otherwise you need to change 2 buses : City Bus no 2 or 6 from Galaxias to Mandraki port – central bus station and then the bus to the airport. Much cheaper but it will last more than an hour.

Moving with Town Bus

Bus No 6. As you exit the hotel, on the right side, 30 meters from the hotel. Every one hour: XX:05 approximately. It will drive you to the Acandia port, to commercial port, to kolona port, to Mandraki port – central bus station, to Eli beach and back. Tickets from the driver for 1,30 euros. On the way back ask the driver to drop you of at the end of Sofouli street (Arapaki area), 80m away from hotel Galaxias, to avoid the unnecessary circle. Otherwise, after the circle, it will drop you off almost out of the hotel.

Out of Town Bus

Bus to the best beaches (east side of Rhodes- KTEL)

(Kallithea, Faliraki, Antony Quinn, Traganou, Afandou, Tsampika, Lindos etc)

Bus every half an hour at the bus stop 150m on the left side as you get out of the hotel. Close to Piraeus Bank. Turn left just before Piraeus Bank. The bus stop is at 20m apx. Go to the bus stop on foot.

Check with the driver the return hours.

Moving with a taxi

Since Galaxias is in the middle of Rhodes town, you can go almost everywhere in the town with just 4 – 5 euros. 3 more euros are needed if we call the taxi.

Taxi rates in euros from / to the hotel, apx.

Everywhere in Rhodes town	4-8 euros
Airport	29
Port	8
Butterfly Valley	43
Ancient Kameiros	50
Faliraki	23
Antony Quinn	28
Golf Afantou	33
Afantou Beach	33
Tsampika Beach	45
Lindos	72
Filerimos	28
Kallithea	13
Kallithea Beach	18

Vehicle rental**Rent a car / scooter / bicycle**

Please ask the reception.

1.5 Morning Excursions

Old Medieval town

This is the old medieval town of the island. Probably the oldest inhabited town in Europe. Ancient Greeks, Romans, Byzantines, and the Knights of Saint John of Jerusalem have constructed the city and the wall. After the Turkish occupation, the city and the walls were renovated from the Italian administration of the island (1912 – 1946). You have to go and walk around the narrow streets. You will feel the medieval atmosphere. There are many restaurants, tavernas, bars, café and many shops of any kind. You may visit the Palace of the Knights of Saint John, the church of Madona of the Castle and the interesting museum. There are roughly 200 streets or lanes that simply have no name. Getting lost here is not a defeat; it's an opportunity. Whenever you feel the need to find your bearings, you can ask for Sokratous, which is the most populated street. Do not miss the Street of the Knights.

There are many gates around the town.

The Old Town is nearby, so you can reach it on foot in just 10 - 15 min. Entering through Saint Athanasios Gate, use Agiou Fanouriou street. It will lead you to the shopping center and the main street, Sokratous.

Instructions to go (short way):

1. Get out of the hotel and turn on the left
2. Take the 2nd on the left
3. Take the 2nd on the right (very small street, Saint Anargyron)
4. Follow this very narrow street to the end. Downhill. You reach a park with tall trees.
5. Behind the park, to your right, is the church of St. Francis, and the gate of the medieval city. (St. Athanasios Gate).

Instructions to go (with car or scooter)

1. Get out of the hotel, take the street on the left, down to the traffic lights.
2. Turn left and drive straight.
3. At the end of the street will find yourself in front of the Catholic Church and Saint Athanasios Gate. Go to the left and immediately to the right behind the Catholic Church.
4. Park at the small street behind the Catholic Church.

Ancient city of Kamiros (ancient ruins)

You can see the ruins of the ancient city of Kamiros. Better to go with a taxi or a rented car / scooter.

Anthony Quinn

Atmospheric rocky beach. Enjoy crystal clear waters and unforgettable calmness. Cantina with snacks. Beautiful view. Note : The first beach you'll meet, after the bus leaves you in the place, is not Antony Quinn. It's Ladiko beach. When you see it, don't go down to it, just take the small street on the left to go to Antony Quinn. See bus information above.

Short, one-day boat trips

Several small ships depart every morning, around 09:00 from Mandraki port to the main beaches of the east coast of Rhodes (Kalihea, Antony Quinn, Afandou, Tsampika, Lindos, etc).

Petaloudes Valley / Butterflies Valley

The very interesting Valley of butterflies full of trees, waters and butterflies. Visit it by a taxi, a bus or a guided tour. A few kilometers after the airport.

RODA Bus (from central bus station, Mandraki port).

Filerimos

Filerimos is situated near the village of Trianta, which stands on the same site as the Doric city of Ialysos, in ancient times.

In the middle age the Knights of St. John used the site of Ialysos. Later it passed to the Turks and finally to the Italians.

Remnants of these periods and lot of the successive conquerors can still be seen. On the way up the ancient road to the Acropolis, you see the foundations of the temple of Zeus and Athena. On top you'll find the beautiful church, dedicated to our Lady. This Monastery was destroyed under, the Turks and rebuilt by the Italians. You will need a car / taxi or the Roda bus from central bus station (Mandraki Port) to Ialysos and then a taxi.

Kallithea

1 main (Therme) and 3 small and beautiful rocky beaches (Oasis, Tasos, Nikolas). With café, music, atmosphere and cantinas for a snack or lunch. Use the bus from the bus stop close to Piraeus Bank - 5 minutes walk on your left as you get out of Galaxias.

Lindos – Acropolis

The beautiful ancient town of Lindos. Walk through the small white houses. Feel the market. Swim in the lovely waters of Lindos bay. Take great pictures. Ride a donkey and climb to the acropolis. Unforgettable Aegean sea view. See bus information.

Monolithos

Village with a medieval castle on a single rock with fantastic view. You'd better go with a rented car.

Prasonisi

The other edge of the island. Surfer's paradise. One beach with wind and waves and an other with wind, no waves. You better go with a rented car.

Rhodes town tour

With a bus. Ask reception.

7 Piges (Seven Springs)

One of the most charming destinations on Rhodes, Seven Springs offers a cool, magical landscape, a real oasis, even in the heat of high summer, swamped in greenery. Waters come out from the springs all year around, which end up in a small lake. You get to the lake walking through a narrow tunnel of 186m. The lake exists thanks to a dam built by the Italians, in order to provide the nearby Kolymbia with fresh water. The area of Seven Springs and the nearby forests are suitable for walking.

You need a car or a taxi to go.

Traganou / Afantou

Great and huge pebble beach with crystal clear waters. Lie on the sun-bed, swim in the clear sea and forget all your troubles. Enjoy fresh fish and sea food at the sea front tavernas.

There is also a golf stadium. The buses can drop you off to the golf and you may walk to the beach. Or you can go on until the Afantou village and get a taxi to the beach. See bus information.

Tsampika

Great sandy beach with crystal clear shallow waters. Enjoy a snack at the several cantinas. See bus information.

Simi

Small beautiful traditional island 1,5 hour trip with a boat from Rhodes Mandraki port. You should visit the monastery of Panormitis

Halki

One of the smallest and most beautiful island of the Dodecanese. Easy and fast transition from the ports of Kolona, Akandia and Kamiros.

1.6 Afternoon Walks

Acropolis Area (Ancient Stadium – Ancient Theater - Temple of God Apollon, etc)

The stadium of ancient athletic games is approximately 20 min walking from the hotel, through Sofouli and Diagoridon street. On the right side as you exit the hotel. Don't miss the Temple of god Apollon, up the hill. Amazing view all over the town. Enjoy the sunrise, early in the morning.

Instructions to go:

1. Get out of the hotel and turn on the right. Walk to the end of the street.
2. At the end , take the street on the right (Sofouli) and walk straight

3. At the traffic lights turn on the left and walk straight (Diagoridon).
4. Before the end of the street you will see the Ancient stadium on the left
5. At the end of the street you will see the Temple of God Apollon, on the left.

From the highest spot enjoy a panoramic view of Rhodes city as well as the sunrise and the sunset.

Old Medieval Town

Walk through the narrow streets, feel the happy summer atmosphere, enjoy your meal, relax at a café, visit a bar and have a drink. Do some shopping. Meet other people from all over the world. Explore all streets not only the main touristic streets. Many nice restaurants.

Suggestion: Arionos square (café, restaurants, bars)

Mandraki Port

You may use the bus which passes by the hotel. Ticket 1 euro in the bus. You may go with a taxi with approximately 5 euros (3 more euros are needed if we call the taxi). Make a nice walk along the port. Boats to Symi, Kallithea, Antony Quinn, Tsampika, Lindos. Central Bus station for west side (Ialysos, Filerimos, Airport, Ancient Kamiros, etc). Cafe, restaurants.

Instructions to go (walking aprox. 25min):

1. Get out of the hotel and turn on the left
2. Take the 2nd on the left
3. Take the 3rd on the right (small streets included)
4. Take the 1st on the left (very small street). Follow this very narrow street to the end. Downhill. You reach a park with tall trees.
5. Behind the park, to your right, you see is the church of St. Francis, and the gate of the medieval city. (St. Athanasios Gate). But you do not move to that direction.
6. Take the street to the left, out of the wall of the medieval town.
7. Keep on walking around the wall, having the wall always to your right hand.
8. Follow this street until you are at Mandraki port. It's a beautiful walk, in which you can observe the fortification of the Medieval Town, on your right.

New Marina

Enjoy a beautiful walk in Rhodos' New Marina, combined with coffee or a snack.

1.7 Nights Out

Old Medieval Town

Suggested visit in the Arionos Square

New Marina

A beautiful walk in Rhodos' New Marina combined with a drink or a meal.

2. Menu

2.1 Bar – Snack – Breakfast Menu

Click [here](#) to view the entire Menu.

2.2 Breakfast Offers

Please ask reception about specific breakfast offers.

2.3 Meals

Click [here](#) to view the entire Menu.

3. Covid-19 Information

COVID-19 – PREVENTION MEASURES FOR EVERYONE’S HEALTH!

Covid-19 is mainly transmitted through the respiratory system, through the respiration/cough/sneeze of an infected person that is near us, through droplets of an infected person that are in the air, through contact with an infected person, through infected surfaces and exchanged items.

The symptoms are fever, cough, difficulty in breathing. If anybody is feeling any of these symptoms should remain isolated in his room/house and must instantly inform the personnel electronically. (see below)

We seek to be in open or well ventilated spaces, when possible.

The client should daily open his room’s window, in order for the room to be ventilated.

Our personnel keep all public areas well and constantly ventilated.

We recommend using the garden seats, outside the lobby, when the weather is nice.

Avoidance of air-conditioning. If it is completely necessary to you, please contact us.

Keep a minimum 2-meter distance from all people in the hotel (personnel / clients).

We do not shake hands, we do not kiss or touch other people. We do not exchange items.

We do not touch any part of our face.

Use of tissue or elbow for possible cough or sneeze.

Frequent wash of hands with water and soap.

Avoid drinking the hotel’s tap water.

Sanitize your hands using hand sanitizer. Everywhere. In the reception area. In every floor, beside the elevator.

Use protective masks to all areas in the hotel.

Avoid using the lift.

Check-out: Until 11:00 Check-in: After 15:00

Visitors are strictly prohibited in all areas of the hotel. You can meet your visitors outside the hotel.

Visiting other clients’ rooms is prohibited. You can use phone/electronic contact.

In the reception area only one person can be served at a time. Any other person must wait in the lobby or –preferably- in the garden. In any case electronic contact is suggested. (see below)

Maximum restriction of contact between clients and personnel. Utilization of electronic contact. Dial 5 or 8 from your room's phone devise. Send SMS messages (or call) 0030 694 510 1920 or 0030 697 642 3262. Send E-Mails to reception@galaxias.net.gr. We must prevent any transmission of the virus and stay healthy.

For the frequent, direct or indirect (through items and equipment of the room) contact between the client and the maid to be avoided, housekeeping is not going to be frequent and will mainly happen after your departure, unless requested from the client. In long-term stays the housekeeping will be at least weakly.

The client sanitizes his hands using the hand sanitizer in the reception. In the room the client washes his hands using water and soap. Repeat before exiting your room.

Housekeeping: Detailed cleaning and sanitizing of surfaces and items, using I. 0,1% chlorine solution and II. 70% ethanol sanitizer. Also disinfection of fabrics with a steam cleaner. After that, the room remains empty for at least 24 hours, before the next client checks in.

Our bar and restaurant will remain closed for now.

Hand decontamination using hand sanitizer directly after any necessary transaction (key-card, credit card, document, money)

Small item decontamination (for instance keys, cards, money) using special devise in the reception.

Frequent body temperature tests and oxygen measurement. Contact reception.

In case of even minor symptoms (fever, cough, difficulty in breathing) the client does not circulate. The client must mandatorily remain in his room and instantly contacts the personnel, either through telephone or electronically. The personnel must instantly inform the doctor.

Responsible for Health Protocol: Ilias Kollatos, tel. 0030 694 510 1920, E-mail: kollatos@galaxias.net.gr

Useful Communication - Electronic communication (for information, for the room, for any need)

- **Hotel personnel/ Reception: Dial 5 from your room's phone devise**
- **Hotel manager: Dial 8 from your room's phone devise**
- **SMS (or call): 0030 694 510 1920, 0030 697 642 3262**
- **E-Mail: reception@galaxias.net.gr, galaxias@galaxias.net.gr**
- **Wi-Fi password: !KOS102%GIA103***
- **Collaborating Doctor: Konsantinos Katsimpris, pathologist: tel. 0030 694 790 4065**
- **Hospital: 22413 60000**
- **Pharmacy (in 60-meter distance from the hotel) 86 Ethnikis Antistasis Str. (Panas: tel. 22410 30585)**
- **National Public Health Organization (EOΔY): tel. 1135**

We would like to inform you that our Hotel keeps an archive where all clients' personal information (Full Name, Nationality, Date of arrival and departure, Address, telephone number, E-Mail Address) is written, in order to facilitate any communication with close

contacts of possible COVID-19 cases, that might be identified afterwards, for public Health reasons.

We all must show cautious and responsible behavior. Any violation of these measures can possibly assist the transmission of the COVID-19 pandemic and set health in danger. For this reason we will be forced to instantly interrupt the accommodation of anyone that violates them, and particularly if the violation is connected with areas, equipment, personnel or other client of the hotel.